

# Accepting Internet Explorer Browser Cookies

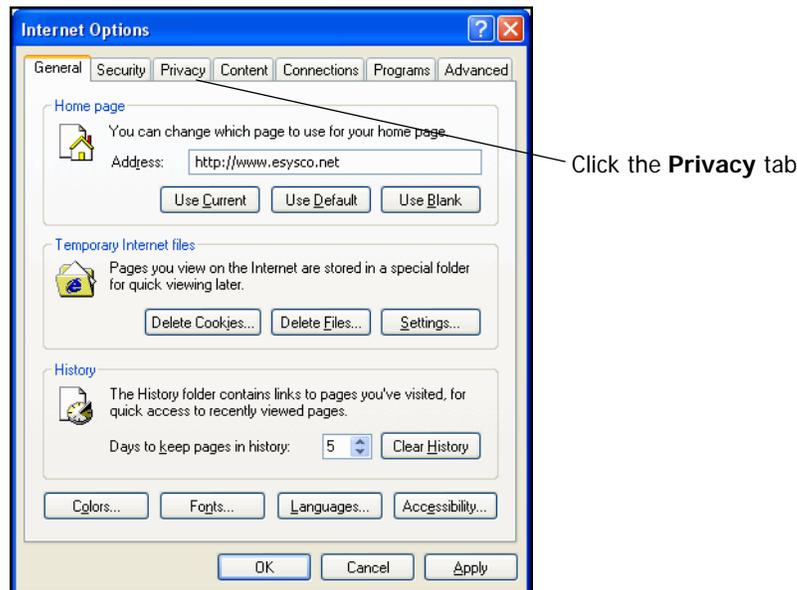
Recently, SYSCO implemented a solution for those customers that experience being *kicked out* of eSYSCO. This solution should resolve the majority of session disruptions and improve eSYSCO stability. On January 20, 2008, SYSCO implemented using Internet cookies on [www.esysco.net](http://www.esysco.net). To fully realize the benefit of this implementation, customers should set their browsers to allow (accept) cookies.

This document provides instructions for setting Internet Explorer (IE) to receive the browser's cookies. If you have any questions, contact your SYSCO support representative or Customer Service department.

**Important:** This document provide set up instructions for IE version 6. The steps for other browsers may differ.

To set up IE to accept browser cookies:

1. Open the IE browser. Your home page displays.
2. From the menu bar, select **Tools > Internet Options**. The *Internet Options* dialog box (Figure 1) displays.



**Figure 1** Internet Options dialog box

3. Click the **Privacy** tab. The *Internet Options* dialog box displays (Figure 2) the Privacy settings.

**Note:** If blocking pop-ups, make sure [www.esysco.net](http://www.esysco.net) displays in the list of allowed sites. Click Settings in the Pop-up Blocker section to verify.



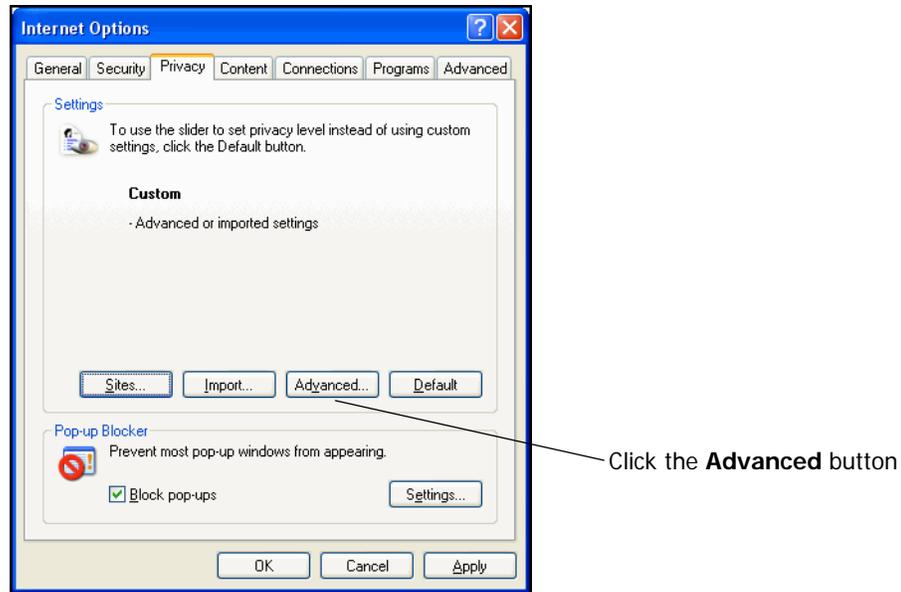


Figure 2 Internet Options dialog box displaying the privacy settings

4. Click **Advanced**. The *Advanced Privacy Settings* dialog box (Figure 3) displays.



Figure 3 Advanced Privacy Settings dialog box

5. Verify the **Always allow session cookies** checkbox is selected. (For this procedure, ignore the settings for First-party Cookies and Third-party Cookies.)
6. Click **OK**. The *Advanced Privacy Settings* dialog box closes and the *Internet Options* dialog box (Figure 2 on page 2) displays.
7. Click **OK**. The *Internet Options* dialog box closes. Your browser now accepts session cookies.